Care for COVID+ Adults and Pregnant Women, Patients Under Investigation*

ChristianaCare is offering several options for your patients to safely receive care as outlined below:

**In-Person Services. Appointments Preferred. Walk-Ins Accepted.**

- **Hours:** Monday through Friday, 8 a.m. – 4 p.m.
- **Hours for Patients Under Investigation:** Weekdays, 8 – 9:30 a.m.

**NEWARK:** Ambulatory Care Center at Health Care Center at Christiana
- **Services:** Provider visits, prenatal care, lab, ultrasound and x-ray
- **Address:** 200 Hygeia Drive, Newark, DE 19713

**WILMINGTON:** Ambulatory Care Center at Roxana Cannon Arsht Surgicenter
- **Services:** Provider visits, prenatal care, lab and chest x-ray
- **Address:** 12th and Jefferson Streets, Wilmington, DE 19801

**REFERRAL:**
- **ChristianaCare providers:** Message COVID Care Center HCCC/WILM Provider Pool
- **Private practice providers:** Call 302-428-2110.

**ALL PRENATAL REFERRALS:** Email covid19womenshealthclinic@cchs.onmicrosoft.com and put “COVID Care patient” in the subject line and include the following information:
- **Patient name, contact information and DOB**
- **Sender and referring provider contact information**
- **Known COVID positive (Yes/No) and medical reason for referral**

**Virtual Services**

The COVID-19 Virtual Practice is offering services in partnership with CareVio, a care management organization staffed by nurses.
- **Services:** Provider video visits and monitoring by a secure text messaging system

The team will:
- **Risk stratify patients and provide monitoring based on symptoms**—higher risk patients are monitored 2-4 times per day, lower risk patients are monitored every 24 hours.
- **Provide nurse support and education via text messaging or phone.**
- **Escalate care to a virtual provider visit should patients become more symptomatic.**
- **Refer patients to the Ambulatory Care Center/ED as needed.**

**REFERRAL:**
- **ChristianaCare providers:** Power form order Covid-19 Ambulatory Triage Tool
- **Private practice providers:** Call 302-428-2100 and select option 3

*Patients Under Investigation includes those whose results are pending and those with a high clinical suspicion.*