Where can potential COVID-19 patients receive testing?

- ChristianaCare is offering COVID-19 testing at the following Provider Referral Center.
  - The HealthCare Center of Christiana, 200 Hygeia Drive, Newark, DE 19713.
- Patients must reserve a testing time online at christianacare.org/prc in order to be seen at the Newark center.
- Newark Provider Referral Center is open to health care workers only, Monday – Friday, from 8 – 9 a.m. and Sundays from 10 a.m. – noon. NOTE: no appointment is required during the extended hours.
- Only patients referred by their provider and in possession (physically or electronically) of a testing order will be tested. Patients will need to arrive to the testing site with their ID and insurance card as well.

What role do providers play?

- Please determine if a patient is symptomatic and appropriate for COVID-19 testing. Orders must be for Coronavirus 19 testing and include an appropriate diagnosis code.
- Orders for testing will be accepted one of five ways: the patient arrives with order on paper, the provider office submits an electronic order and the patient arrives with a QR code available on their cell phone (only for those enrolled in the patient portal), the provider office emails the order to the patient who is able to access that order on their mobile device while at the provider referral center, the order is submitted via PowerChart, or the provider office emails the order directly to the referral centers at laboutreach1@christianacare.org. Provider Referral Center is unable to accept fax or phone orders.

How do patients make appointments at the Provider Referral Center?

- Patients who receive an order to be tested for COVID-19 should visit https://christianacare.org/coronavirus-testing#yes/ to reserve a testing time and pre-register for their appointment. Reservations can only be made while the center is open.
  - Provider offices may reserve a testing time on behalf of patients who are not able to or don’t have access to a computer. Reservations are only able to be made online and will only be available for same-day appointments.

What should patients bring to their appointment?

- Patients should bring their order, either via paper or electronically, their insurance card.

How will results be communicated?

- Test results will be communicated to the patient by the referring provider. Results are generally available in 2 to 5 days. Providers do not need to notify the Delaware Division of Public Health of any positive test results. The laboratory will do so.

Community and Mobile Testing Sites:

- In addition to the Provider Referral Center, there are two community testing sites and mobile testing sites. https://christianacare.org/coronavirus-testing#no/