

Financial Assistance Policy

Participating Physician Practices

June 1, 2016

Christiana Care Health Services has provided to our community a list of practices that honor and accept our Financial Assistance Policy. These practices extend a 100 percent financial assistance adjustment to those Christiana Care patients who have been approved for our financial assistance program. In order to qualify for our financial assistance program, an eligible patient must meet income thresholds, family size thresholds and provide supportive income documentation.

This listing of practices (Physician Groups) that honor the Christiana Care Health Services Financial Assistance Program will be updated on an as-needed basis, but not less than on a quarterly basis.

Practices that honor the Christiana Care Health Services Financial Assistance Program but are not employed by Christiana Care Health Services:

- Doctors for Emergency Services
- Anesthesia Associates (**PLEASE NOTE:** This group requires its own financial assistance application and although it follows the same income/family size thresholds, they only apply financial assistance to those without insurance.)
- IPC - The Hospitalist Company
- Delaware Clinical Lab (hospital pathology services)
- Delaware Center for Maternal Fetal Medicine.

Practices that honor the Christiana Care Health Services Financial Assistance Program and are employed by Christiana Care Health Services:

- Care Associates of Salem County, P.C.
- Christiana Care Cardiac Services
- Christiana Care Cardiac Surgery
- Christiana Care Chief's Surgical Services ****
- Christiana Care Concord - Cardiac Services
- Christiana Care Concord - Endocrinology
- Christiana Care Concord - OB/GYN
- Christiana Care Concord - Primary Care

(turn over)

Practices that honor the Christiana Care Health Services Financial Assistance Program and are employed by Christiana Care Health Services: (continued)

- Christiana Care Concord - Therapy
- Christiana Care Dermatology
- Christiana Care Diabetes & Metabolic
- Christiana Care Family Medicine ****
- Christiana Care Gastroenterology ****
- Christiana Care Genetics
- Christiana Care Geriatrics
- Christiana Care Hospitalist Partners
- Christiana Care Imaging
- Christiana Care Infectious Disease
- Christiana Care Interventional Radiology
- Christiana Care Medical Aid Units
- Christiana Care Neonatology
- Christiana Care Neurology Specialists
- Christiana Care OB/GYN
- Christiana Care Oncology
- Christiana Care Ophthalmology ****
- Christiana Care Pediatric Hospitalists
- Christiana Care Physiatry
- Christiana Care Eugene du Pont Preventive Medicine & Rehabilitation Institute
- Christiana Care Podiatry ****
- Christiana Care Psychiatry
- Christiana Care Pulmonary Associates
- Christiana Care Renal Services
- Christiana Care Rheumatology
- Christiana Care Satellite Offices
- Christiana Care Specialty Services
- Christiana Care Sports Medicine
- Christiana Care Surgery
- Christiana Care Thoracic Surgery
- Christiana Care Vascular Surgery
- Christiana Care Wellness Center
- Christiana Care Wilmington Health Center ****
- Christiana Care Dental Clinic (for services requiring hospitalization)
- Christiana Care Oral & Facial Surgery Center (for services requiring hospitalization)

****** These practices have physician coverage arrangements with community physicians. Our policy would only be applicable to services associated with Christiana Care Health Services locations.**

Many Practices within the state of Delaware may adjust your bills based on your restricted income, but you will need to check with them directly to see if that would be the case. These practices may require a copy of the Christiana Care Financial Assistance approval letter or complete a separate application, but they are not obligated to provide Financial Assistance.

Updated 03/20/17

If you have any questions regarding this, please call our Customer Service Department at 302-623-7440.
Thank you.