



- ALL reimbursement for out-of-pocket business-related expenses incurred on or after 2/16/15 will be submitted through Workday, including: mileage, travel, memberships, professional dues, license payments, gift card purchases, webinars, recruitment activities, other business expenses that provide a clear and necessary business benefit to the system.(Note: This does not include Fitness Reimbursement or Tuition Reimbursement)
- All supporting documentation for expense reimbursement is required to be uploaded from the mobile app or scanned in to Workday. No more paper receipts will be accepted.
- Expense reimbursement will be paid by direct deposit
   only. Employees who do not have a direct deposit
   account associated with expense reimbursement will need
   to add one before submitting an expense report.
- All expenses must be submitted <u>within 60 days</u> from the receipt date or they may be taxed.
- If an expense has been pre-paid by Christiana Care (i.e. airfare through agency, registration for a conference, hotel room), or a cash advance has been provided, Workday cannot be used to provide reimbursement for those items. However, receipts can be saved in the Workday Expense report for documentation purposes.

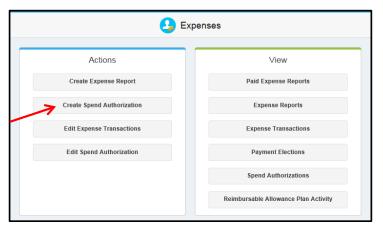
**Note:** The expense functionality is not available on the iPad.

### **Creating a Spend Authorization Request**

Spend Authorizations are used to grant permission for future expenses for international air travel only. Spend Authorizations are initiated by employees before travel takes place, and must be approved by the manager in advance.

From the Expenses Worklet:

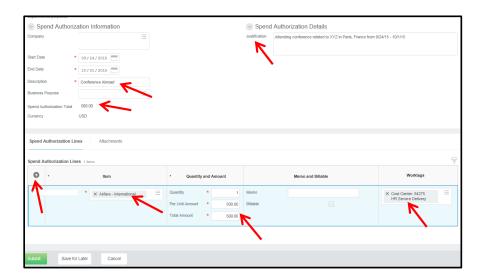
1. Click the **Create Spend Authorization** button under the **Actions** column.



- 2. Enter a **Description** and a **Justification** to clarify the reason for the future expense.
- 3. Modify the **Start** and **End** dates, if needed.
- 4. Enter an Estimated Amount for the anticipated <u>air</u> expense.
- 5. Click the **Add** icon to add spend authorization line item detail.
- 6. Click the **Prompt** icon for the **Expense Item** and choose the **By Alphabetical Order** option.
- 7. Select Airfare International.
- 8. Click the **Related Actions** icon within the field and review the **Instructional Text.**



- 9. Enter Quanity (number of airline tickets) and Per Unit Amount.
- Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- 11. Click Submit.



### **Viewing An Existing Spend Authorization**

- 1. Click the **Spend Authorizations** button in the **View** column.
- 2. Click the Magnifying Glass icon 4 to view report details or
- Click Change Spend Authorization to modify the existing spend authorization.
- 4. View the **Spend Authorization Status** column to see the status of the spend authorization request.







- <u>ALL</u> reimbursement for **out-of-pocket business- related expenses** incurred on or after 2/16/15 will be submitted through Workday, including: mileage, travel, memberships, professional dues, license payments, gift card purchases, webinars, recruitment activities, other business expenses that provide a clear and necessary business benefit to the system.(**Note**: This does not include Fitness Reimbursement or Tuition Reimbursement)
- All supporting documentation for expense reimbursement is required to be uploaded from the mobile app or scanned in to Workday. No more paper receipts will be accepted.
- Expense reimbursement will be paid by direct deposit
   only. Employees who do not have a direct deposit account
   associated with expense reimbursement will need to add
   one before submitting an expense report.
- Expenses can be reimbursed once the charge is incurred rather than waiting for travel to take place.
- Receipts are required for all <u>travel</u> expenses greater than \$50.
- All expenses must be submitted <u>within 60 days</u> from the receipt date or they may be taxed.
- If an expense has been pre-paid (i.e. airfare through agency, registration for a conference, hotel room), or a cash advance has been provided, Workday cannot be used to provide reimbursement for those items. However, receipts can be saved in the Workday Expense report for documentation purposes.

Note 1: The expense functionality is not available on the iPad.

**Note 2:** This job aid outlines the steps for entering and submitting Expense Reports through the desktop. For information on submitting and Expense Report through your iPhone, refer to the **mobile job aid**.



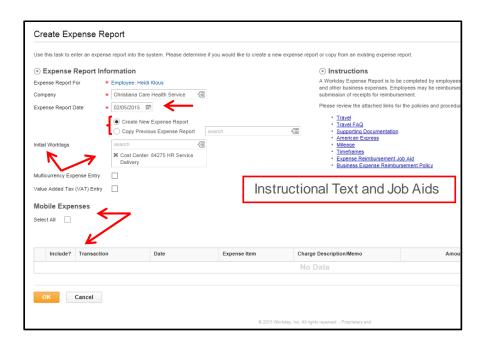
Only one expense report can be submitted per **Business Purpose**. If reimbursement is required for multiple business purposes, separate expense reports must be completed.

# Creating an Expense Report for a Conference

### <u>Airfare</u>

- 1. Click the **Create Expense Report** button under the **Actions** column.
- 2. Verify the Expense Report Date.
- Select either Create Blank Expense Report or Copy Previous
   Expense Report. Your selection determines what information
   displays on the new expense report. Note: Copying a previous
   expense report will allow for more rapid data entry for expenses that
   you submit frequently.
- Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- 5. If applicable, in the **Mobile Expenses** section, check the box of any mobile uploads from the Workday app that need to be included in the current expense report.



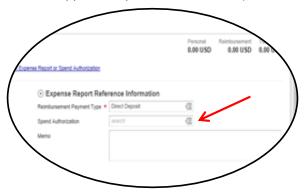


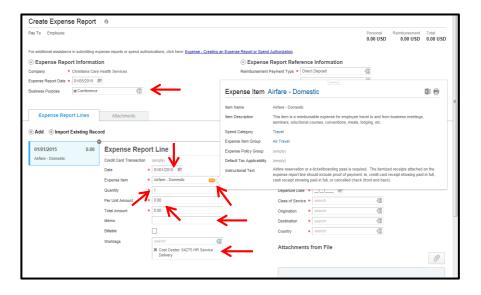
- 6. Review Instructional Text.
- Click OK.
- 8. On the next screen, click the **Prompt icon** to select the **Business Purpose**. (**Note:** This is a required field)
- 9. Select Conference.
- 10. Enter more detail about the conference in the **Memo** field to the right of the Business Purpose field. (**Note:** This is a required field)
- 11. Enter the expense item Date for this particular line item (airfare).



The Expense Item Date needs to be the <u>receipt date</u> (the date the expense was incurred). If there are multiple dates, each should be entered as a separate line item by clicking on the Add icon  $^{\textcircled{+}}$ .

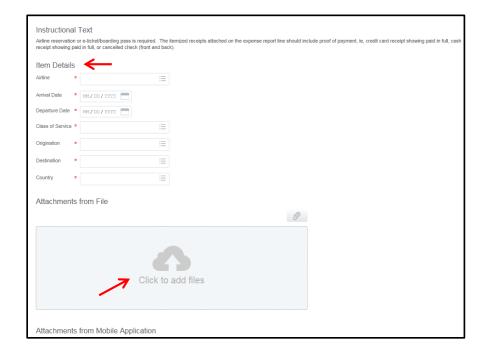
- 12. Click the Expense Item Prompt .
- 13. Click **By Alphabetical Order** to select the appropriate expense item. (Note: If you know the specific expense item, you can also type it in the field and hit enter, then choose from the available options.)
- 14. Click Airfare-Domestic or Airfare-International. (Note: An approved Spend Authorization is required for <u>international travel</u>. You will not be able to submit your expense report unless you have attached an approved Spend Authorization.)







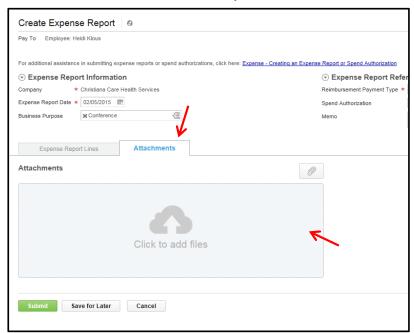
- 15. Enter a Quantity.
- 16. Enter a Per Unit Amount. This should be the cost of the airline ticket.
- 17. Enter any additional relevant information in the Memo Field.
- 18. Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- 19. Complete the required fields in the **Item Details** section (Note: The required fields will change depending on the expense item chosen.).



- 20. Attach the supporting documentation. The **Supporting Documentation** can be from your personal drive or from uploaded photos from your Workday mobile app.
- 21. Click the Attachments tab.

22. Attach **conference** information (i.e. a conference flyer or pamphlet that indicates the dates, location, and purpose of the conference.)

Note: This is required for any expense reimbursement request with "Conference" in the **Business Purpose** field.



23. Click Submit.



#### **Daily Meals**



If you are working within the same expense report, you can click the Add icon in the Expense Report Lines tab to insert an additional expense item to be added (skip to #11 below). Otherwise, you can create a blank expense report (i.e. if you are submitting your meals after your travel has taken place, but you submitted your airfare expense prior to your travel dates.

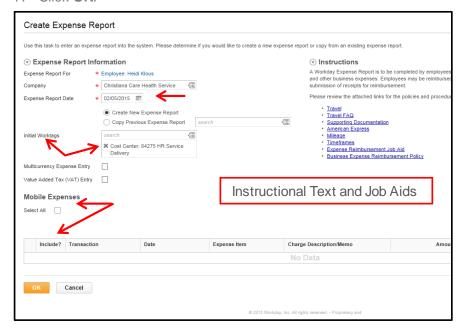


**Daily** meal reimbursement for travel is \$60. You **may not** save unused funds from one day to the next.

### From the Expenses Worklet:

- 1. Click the **Create Expense Report** button.
- 2. Verify the **Expense Report Date.**
- Select either Create Blank Expense Report or Copy Previous
   Expense Report. Your selection determines what information
   displays on the new expense report. Note: Copying a previous
   expense report will allow for more rapid data entry for expenses that
   you submit frequently.
- Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- If applicable, in the **Mobile Expenses** section, check the box of any mobile uploads from the Workday app that need to be included in the current expense report.
- 6. Review Instructional Text.

#### 7. Click OK.



- 8. Click the **Prompt icon** to select the **Business Purpose**. (**Note:** This is a required field)
- 9. Select Conference.
- 10. Enter more detail about the expense item in the **Memo** field to the right of the Business Purpose field. (**Note:** This is a required field)
- 11. Enter the <u>expense item</u> **Date.** (Note: One expense report line must be submitted for <u>each day</u> of meals.)

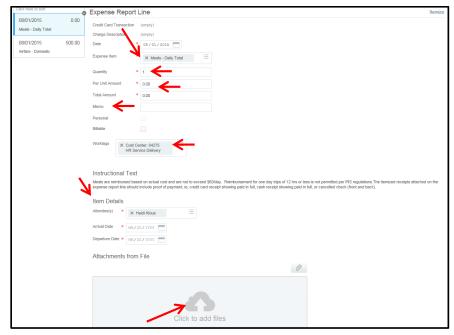


The Expense Item Date needs to be the <u>receipt date</u> (the date the expense was incurred).

- 12. In Expense Item, type in "Meals."
- 13. Choose "Meals Daily Total."



- 14. Because this Expense Item refers to your "daily total," enter "1" in the **Quantity** field.
- 15. Enter the amount of the meal total for the day, not to exceed \$60.00.
- Enter a brief description in the **Memo** field (i.e. meals for XXXXXXXX).
- 17. Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- 18. Add Additional Item Details related to the meals. Arrival Date and Departure Date should be the dates for the entire business trip. (Note: Depending on the expense item you choose, additional fields may appear to be completed.)



19. Attach **Supporting Documentation** from your personal drive or from uploaded photos from your Workday mobile app. **Note:** Your supporting documentation should include receipts from all of the

- meals that you are requesting reimbursement for. Therefore, there may be multiple receipt attachments.
- 20. Click the **Attachments** tab (**Note:** This only needs to be done once within a **Conference** expense report).
- 21. Attach **conference** information (i.e. a conference flyer or pamphlet that indicates the dates, location, and purpose of the conference.)

  Note: This is required for any expense reimbursement request with "Conference" in the **Business Purpose** field. If you are completing an Expense Report with multiple line items and have already attached the **conference** information, there is no need to attach it another time.
- 22. Click Submit.

#### **Hotel**



If you are working within the same expense report, you can click the Add icon in the Expense Report Lines tab to insert an additional expense item to be added (skip to #11 below). Otherwise, you can create a blank expense report (i.e. if you are submitting your meals after your travel has taken place, but you submitted your airfare expense prior to your travel dates.

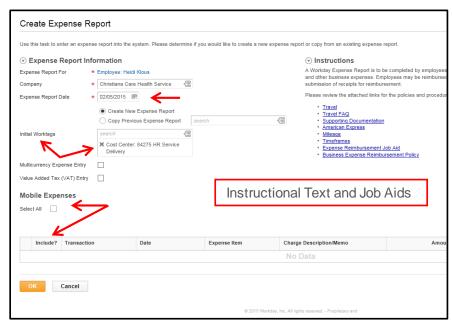


All hotel folios must be attached, regardless of amount. Additionally, all items on the folio must be accounted for in the expense report, even if personal.

- 1. Click the **Create Expense Report** button.
- 2. Verify the Expense Report Date.



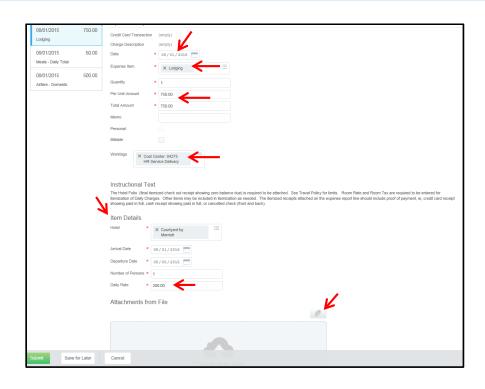
- Select either Create Blank Expense Report or Copy Previous
   Expense Report. Your selection determines what information
   displays on the new expense report. Note: Copying a previous
   expense report will allow for more rapid data entry for expenses that
   you submit frequently.
- Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- If applicable, in the **Mobile Expenses** section, check the box of any mobile uploads from the Workday app that need to be included in the current expense report.
- 6. Review Instructional Text.



- 7. Click OK.
- 8. Click the **Prompt icon** to select the **Business Purpose**. (**Note:** This is a required field)
- 9. Select Conference.

- 10. Enter more detail about the expense item in the **Memo** field to the right of the Business Purpose field. (**Note:** This is a required field)
- 11. Enter the <u>expense item</u> **Date.** (**Note:** This will likely be the date of departure because that will be the receipt date of the hotel folio.)
- 12. Type "hotel" in Expense Item field.
- 13. Choose "Lodging."
- 14. In the **Quantity** field, enter "1" because you have just one hotel folio to reconcile.
- 15. Type in the **total amount of the receipt,** in either the **Per Unit Amount** or the **Total Amount**. (**Note:** Your hotel folio needs to account for this entire amount.)
- 16. Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- 17. Add Additional **Item Details** related to the hotel (Note: Depending on the expense item you choose, additional fields may appear to be completed.)
  - When entering the **Daily Rate**, you must enter the daily rate of the room, <u>not including taxes</u>.





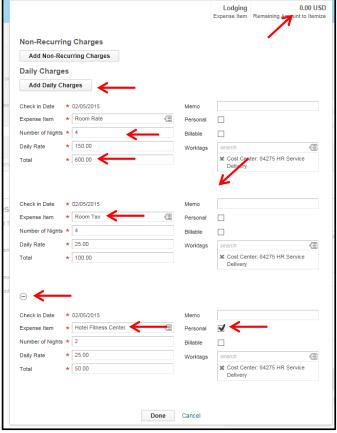
- 18. Attach the Hotel Folio as supporting documentation.
- 19. Click on 1 Itemize.



- 20. The daily **Room Rate** total will automatically calculate. You must enter the daily rate for **Room Tax** (**Note:** Room Rate and Room Tax are always required to be itemized.) Any other items listed on the hotel folio, **even personal charges**, must also be itemized.
- 21. If there are personal charges on the hotel folio, those should be listed in the **Itemization** window (i.e. Hotel Fitness Center) by clicking the box that says **Personal**.
- 22. Click the minus icon if there is nothing else to itemize.



Once all of the hotel charges have been itemized, the Lodging expense in the upper right corner must read "0.00."



- 23. Click Done.
- 24. Click the **Attachments** tab. (**Note:** This only needs to be done once within a **Conference** expense report).



- 25. On the **Attachments Tab**, attach conference flyer or pamphlet that indicates the dates, location, and purpose of the conference. **Note:** This is required for any expense reimbursement request with "Conference" in the **Business Purpose** field. If you are completing an Expense Report with multiple line items and have already attached the **conference** information, there is no need to attach it another time.
- 26. Click Submit.

### **Creating a Mileage Reimbursement Expense Report**



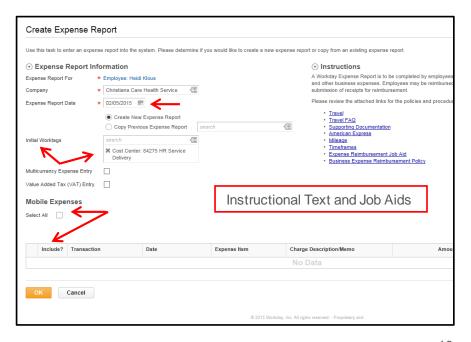
The mileage reimbursement rate for Health Services will follow IRS guidelines with a periodic update. See the Travel policy for reference link.

Note: The Per Unit Amount for mileage reimbursement appears as a rounded decimal (i.e. 0.58 cents per mile), however it is calculated at the correct rate per the IRS guidelines (i.e. 0.575).

As a best practice, mileage reimbursement should be submitted every 30 days.

VNA Staff who currently submit mileage through Horizon will continue to do so. Those who submit mileage through Kronos will now submit for reimbursement through Workday.

- 1. Click the Create Expense Report button.
- 2. Verify the Expense Report Date.
- Select either Create Blank Expense Report or Copy Previous
   Expense Report. Your selection determines what information
   displays on the new expense report. Note: Copying a previous
   expense report will allow for more rapid data entry for expenses that
   you submit frequently.
- Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- If applicable, in the **Mobile Expenses** section, check the box of any mobile uploads from the Workday app that need to be included in the current expense report.
- 6. Review Instructional Text.





- 7. Click OK.
- 8. Click the **Prompt icon** to select the Business Purpose. (**Note:** This is a required field)
- 9. Select Mileage.
- 10. Enter more detail about the expense item in the **Memo** field to the right of the Business Purpose field (i.e., Interdepartmental Travel between 1/2/15 1/31/15). (**Note:** This is a required field)
- 11. Type in the expense item **Date**.



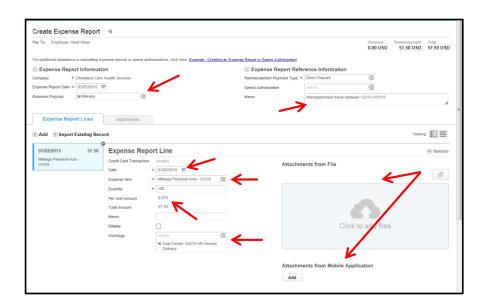
When requesting mileage reimbursement, the <u>expense</u> <u>report line date</u> should be the date of the **first trip within the period for which you're requesting reimbursement**. For example, if you're requesting mileage reimbursement for the month of June and the first date that you traveled that month was on June 3, you would enter 06/03/YYYY in the expense report line date field.

- 12. Click the **Prompt icon** to select the **Expense Item** and choose **By Expense Item Group.**
- 13. Select **Ground Transportation**
- Select Mileage Personal Auto-CCHS or Mileage Personal Auto VNA.



When submitting mileage reimbursement, you can submit a log that journals each individual trip, and enter the **total** number of miles to be reimbursed. Otherwise, you will need to add an expense line item for each individual trip date. In that case, the **Date** entered should be the date of each individual trip. Supporting documentation will be required for each individual expense line item.

- 15. If you are submitting a log that journals each individual trip for the expense report period, you can enter the total number of miles in **Quantity.**
- 16. If you are adding each trip individually, you can enter the number of miles for <u>that trip</u> in **Quantity**. (Note: You will need to click the **Add** icon to add additional trip dates.)
- 17. Enter a **Memo** in the Expense Report Line area (i.e. site travels for July 2014) to provide additional information.
- 18. Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- 19. Click **Add Attachment** to attach Mapquest driving directions, your log, or other supporting documentation.

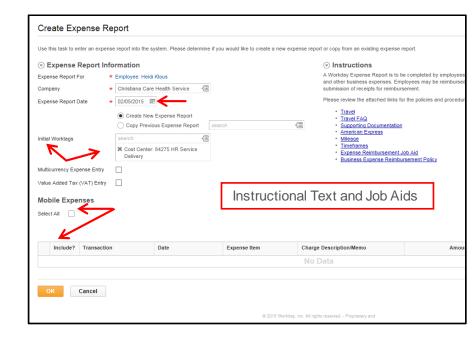


20. Click Submit.



# **Creating a Non-Travel Reimbursement Expense Report (i.e. team lunch)**

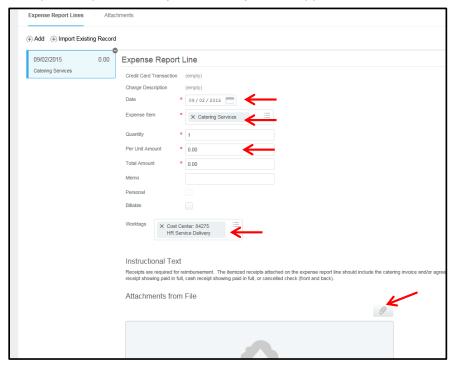
- Click the Create Expense Report button.
- 2. Verify the Expense Report Date.
- Select either Create Blank Expense Report or Copy Previous
   Expense Report. Your selection determines what information
   displays on the new expense report. Note: Copying a previous
   expense report will allow for more rapid data entry for expenses that
   you submit frequently.
- Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- If applicable, in the **Mobile Expenses** section, check the box of any mobile uploads from the Workday app that need to be included in the current expense report.
- 6. Review Instructional Text.



- 7. Click OK.
- 8. Click the **Prompt icon** to select the **Business Purpose**. (**Note:** This is a required field.)
- 9. Select Meetings.
- 10. Enter more detail about the expense item in the **Memo** field to the right of the Business Purpose field (i.e., Team Lunch for employee engagement discussion). (**Note:** This is a required field.)
- 11. Type in the **Date** lunch was paid for.
- 12. Click the **Prompt icon** to select the **Expense Item** and choose **By Alpha betical Order.**
- 13. Select Catering Services.
- 14. Type in the amount paid in the **Total Amount** field.
- 15. Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.



16. Attach **Supporting Documentation** from your personal drive or from uploaded photos from your Workday mobile app.

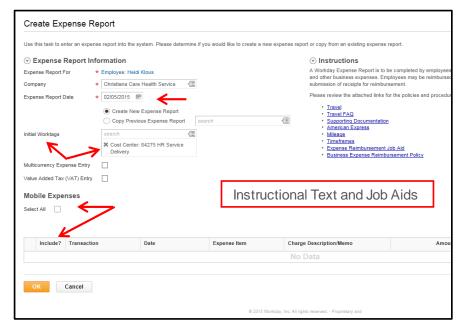


17. Click Submit.

### **Creating a Gift Card Reimbursement Expense Report**

- 1. Click the Create Expense Report button.
- 2. Verify the Expense Report Date.
- Select either Create Blank Expense Report or Copy Previous
   Expense Report. Your selection determines what information
   displays on the new expense report. Note: Copying a previous
   expense report will allow for more rapid data entry for expenses that
   you submit frequently.

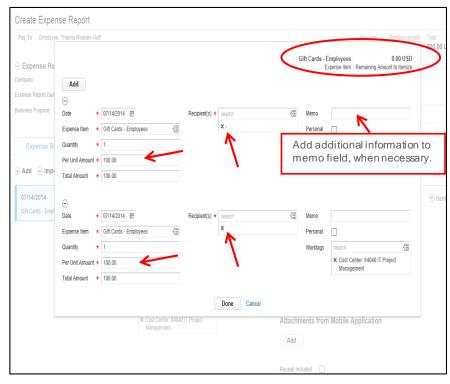
- Change the cost center (Worktag) that the expense will be billed to, if necessary. Note: You will need to type in the cost center number or cost center name.
- If applicable, in the **Mobile Expenses** section, check the box of any mobile uploads from the Workday app that need to be included in the current expense report.
- 6. Review Instructional Text.



- 7. Click OK.
- 8. On the next screen, click the **Prompt icon** to select the **Business Purpose**. (**Note:** This is a required field.)
- 9. Select Recognition.
- Enter reason in the **Memo** field that is to the right of the Business Purpose field. (i.e. Gift Cards for 2 Employees for helping with project). (**Note:** This is a required field.)



- 11. Type in the **Date** the gift card(s) was purchased. (**Note:** If the gift cards were *purchased* on different dates, a separate Expense Report Line will be needed for each date.)
- 12. Type in "gift card" in **Expense Item** field and choose "gift cards employees." (**Note:** If you purchased a gift card for a non-employee, you will have the opportunity to "create" a recipient.)
- 13. Type in the quantity of gift cards purchased (on that date/receipt) in the **Quantity** field.
- 14. Type in the amount of <a href="each-individual">each-individual</a> gift card in the <a href="Per Unit Amount">Per Unit</a>
  <a href="Amount">Amount</a> field. The total amount will update automatically. (<a href="Motes">Note:</a> If the gift cards are for varying amounts, you will need to enter the total amount in the <a href="Total Amount">Total Amount</a> field. The system will auto-calculate a per unit amount. It won't be accurate, but you can disregard.)
- 15. Enter a brief description in the **Memo** field to provide additional information.
- Change the cost center (Worktag) that the expense will be billed to, if necessary. (Note: You will need to type in the cost center number or cost center name.)
- 17. Select Prompt in the Items Detail section.
- 18. Select the gift card recipient(s) from Workers in My Supervisory Org or type the name of the employee in the search field. (<u>Note:</u> You might do this if you are awarding a gift card to someone outside of your supervisory organization.)
- 19. Click temize.
- 20. Enter the amount of the gift card that each employee received. (Note: The amount left to itemize will appear in the upper right corner, and will decrease by the amount of each line once it's entered. Before exiting this screen, the amount must read "0.00.").
- 21. There should be one line for each recipient. If there are multiple recipients, delete the names of the employees that are not applicable by clicking on the **X** sign. (Note: You can add and delete lines by clicking on the Add button or minus sign .)



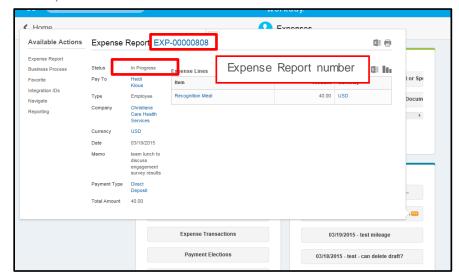
- 22. Click Done.
- 23. Attach **Supporting Documentation** from your personal drive or from uploaded photos from your Workday mobile app. (**Note:** If all gift cards are on one receipt, you simply need to attach just the one. However, if they were purchased on multiple receipts, you would need to attach all receipts.)
- 24. Click Submit.

### **Viewing A Recently Submitted Expense Report**

- 1. Under **Recent**, find the date of the report you would like to view.
- 2. Click the **Related Actions** icon next to the date of the report.



From here, you can check the status of the expense report. You can also view the entire expense report by clicking on the Expense Report number.



### Viewing A Previously Submitted Expense Report

From the Expenses Worklet:

- 1. Under View, click the Expense Reports button.
- 2. Chose the applicable **Expense Report Status(s)** and date parameters.
- 3. Click OK.
- 4. Click the Magnifying Glass iconQ to view report details or Click Change Expense Report to modify the existing Expense Report that has already been submitted. (See the section Editing An Expense Report to make changes to an Expense Report that has not yet been submitted.)



### **Editing An Expense Report**



An expense report can only be edited <u>until it has</u> <u>been settled for payment</u>. After that time, no further changes can be made.

Editing an expense report can only be done by the person who submitted the expense report or his/her delegate, if applicable

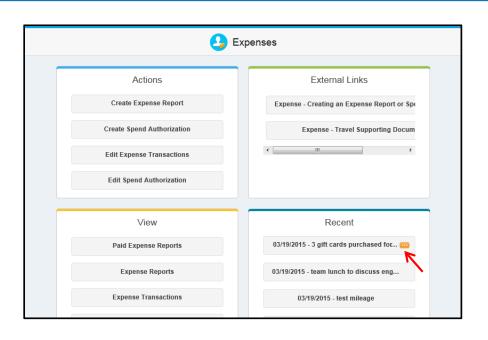
When an edited Expense Report is submitted, the original 60-day timeframe still applies. Therefore, regardless of when the final submission occurs:

 All expenses must be submitted <u>within 60 days</u> from the <u>receipt date</u> or they may be taxed.

### From the Expenses Worklet:

1. Under **Recent**, find the date of the Expense Report that needs to be edited and hover over the **Related Actions** icor. (**Note:** If you do not see the Expense Report listed under **Recent** you can find it by clicking on **Expense Reports** in the **View** menu.)





- Click on the Related Actions icon.
- 3. Under Actions, hover over Expense Report.
- 4. Choose **Edit** from the drop down menu.
- 5. Make the necessary edits on the Expense Report. (**Note:** If you itemize an expense line item, you will not be able to change the line item details. To change the Expense Line, you will need to delete by clicking the minus icon and re-enter the data on a new line item.)
- Click Submit.

### Canceling An Expense Report

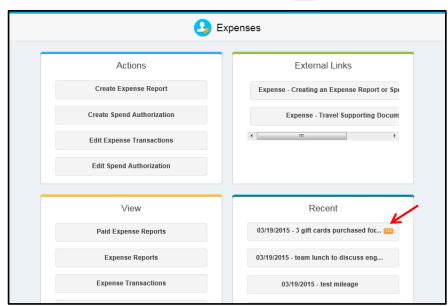


An expense report can only be canceled <u>before it has been</u> <u>settled for payment</u>. After that time, no further changes can be made. If reimbursement was made in error, the employee and manager will need to arrange for the money to be re-paid to CCHS.

Canceling an expense report can only be done by the person who submitted the report or his/her delegate, if applicable.

### From the Expenses Worklet:

1. Under **Recent**, find the date of the Expense Report that needs to be edited and hover over the **Related Actions** icor...





- 2. Click on the Related Actions icon.
- 3. Under Actions, hover over Expense Report.
- 4. Choose **Cancel** from the drop down menu.
- 5. On the next screen, you will be asked to confirm that you wish to cancel the Expense Report.
- 6. Click OK.

### **Viewing A Paid Expense Report**

- 1. Under View, click the Paid Expense Reports button.
- 2. Find the applicable **Expense Report** and view the **Payment Date** column.
- 3. To view the entire Expense Report, click the applicable item in the **Expense Report** column.
- 4. To view a snapshot of the Expense Report, click the **Related Actions** icon next to the applicable expense report.

