Where can potential COVID-19 patients receive testing?

- Beginning Thursday, March 19, ChristianaCare will be offering COVID-19 testing at two Provider Referral Centers.
  - The HealthCare Center of Christiana, 200 Hygeia Drive, Newark, DE 19713.
  - The Roxana Cannon Arsht Surgicenter, 625 W. 12th Street, Wilmington, DE 19801.

- Patients must reserve a testing time online at christianacare.org/covid-testing in order to be seen at either center. Reservations can only be made while the center is open.

- Operating hours for both locations may vary. Please visit christianacare.org/coronavirus for daily operating status.

- These are NOT walk-in facilities. Only patients referred by their provider and in possession (physically or electronically) of a testing order will be tested. Patients will need to arrive to the testing site with their ID and insurance card as well.

What role do providers play?

- Please determine if a patient is symptomatic and appropriate for COVID-19 testing. Orders must be for Coronavirus 19 testing and include an appropriate diagnosis code.

- Orders for testing will only be accepted via a paper or email script from the referring provider. Provider offices can email the order to the patient or directly to the referral centers at laboutreach1@christianacare.org. Provider Referral Centers are unable to accept fax or phone orders.

How do patients make appointments at the Provider Referral Centers?

- Patients who receive an order to be tested for COVID-19 should visit christianacare.org/covid-testing and select the location they wish to be tested at to reserve a testing time and pre-register their appointment.
  - Provider offices may reserve a testing time on behalf of patients who are not able to or don’t have access to a computer. Reservations are only able to be made online and will only be available for same-day appointments.

- Patients must reserve a testing time online in order to be seen at either location and reservations can only be made while the center is open.

- For daily operation times, visit christianacare.org/coronavirus.

What should patients bring to their appointment?

- Patients should bring their order, either via paper or electronically, ID and their insurance card.

How will results be communicated?

- Test results will be communicated within two to five days to the referring provider, who is responsible for delivering the results to their patient. Providers do not need to notify the Delaware Division of Public Health of any positive test results. The laboratory will do so.