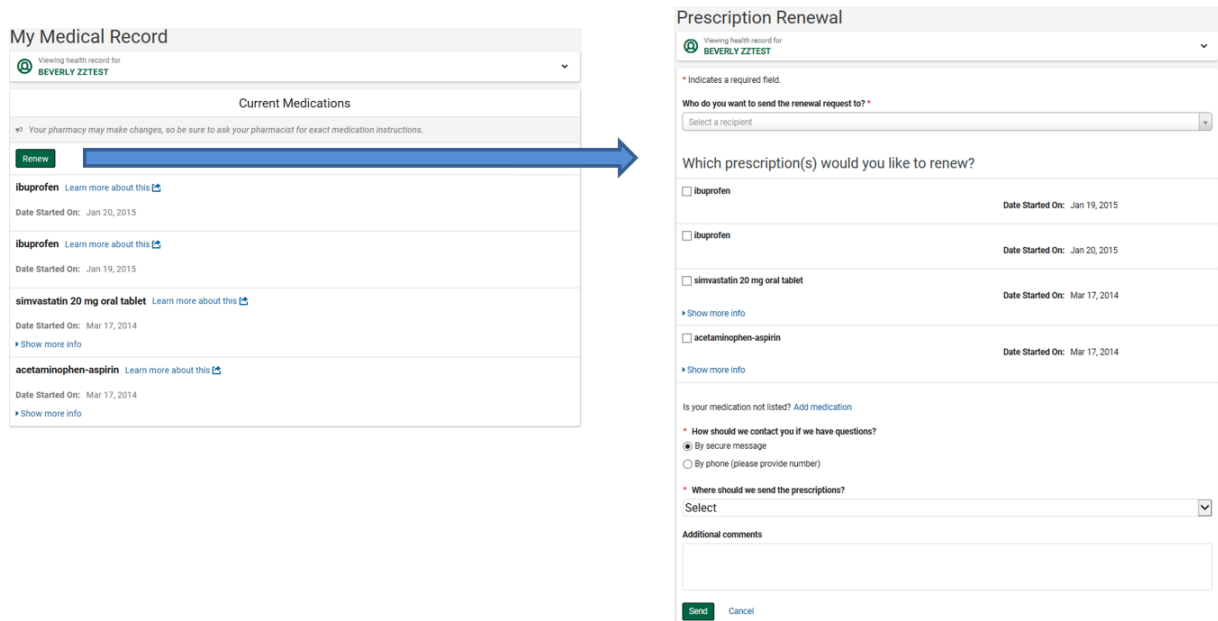


Renewing a Prescription:

Prescriptions ordered by ChristianaCare providers can be renewed via the patient portal.

1. On the Medication list, click Renew to open the Prescription Renewal form displays.
2. Search for your provider in the 'Who do you want to send the renewal request to?' field.
 - a. If you cannot find your provider, please call the office.
3. Select the medications you wish to submit for Renewal and complete the required information:
 - a. You can select to be contacted via a phone number or through the patient portal as a secure message.
 - b. You can select where to send your prescription, either mail.
4. Click Submit to send the request to your provider.



The image shows two screenshots from the ChristianaCare patient portal. The left screenshot, titled 'My Medical Record', displays a list of 'Current Medications' for Beverly Zztest. The medications listed are ibuprofen (two entries), simvastatin 20 mg oral tablet, and acetaminophen-aspirin. A blue arrow points from the 'Renew' button on the first ibuprofen entry to the right screenshot. The right screenshot, titled 'Prescription Renewal', shows the form for renewing a prescription. It includes a dropdown for 'Who do you want to send the renewal request to?', a list of medications to renew (ibuprofen, simvastatin 20 mg oral tablet, and acetaminophen-aspirin), radio buttons for 'How should we contact you if we have questions?' (secure message or phone), a dropdown for 'Where should we send the prescriptions?', and an 'Additional comments' text area. The form has 'Send' and 'Cancel' buttons at the bottom.

You must also select Where to send the prescriptions to – either to your pharmacy or the paper prescription can be mailed to you.

Note: Your ChristianaCare provider can electronically prescribe and renew medications to the preferred pharmacy that will be noted in your patient chart.

* Where should we send the prescriptions?

Select

Select

Send to my pharmacy

Send paper prescription to my home