

## Directions for Setting up Notifications from Your Patient Portal

You may now receive Patient Portal notifications when you have new health information added to your health record.

Notifications may be set up for:

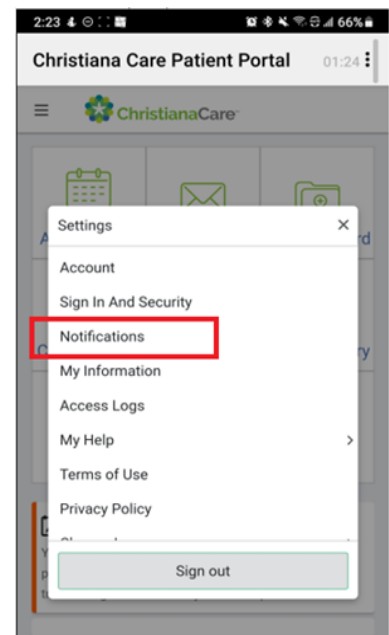
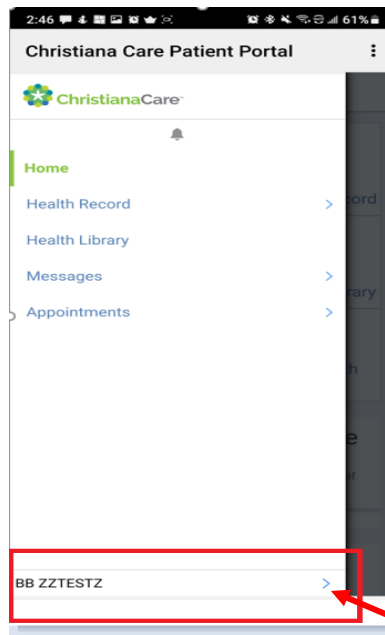
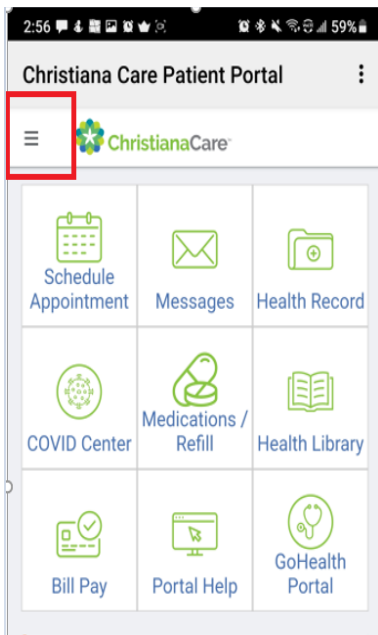
- Results for blood work, some tests and medical procedures, and X-Rays
- New provider notes
- New messages received from your care team

### Setting your notifications using the mobile app:

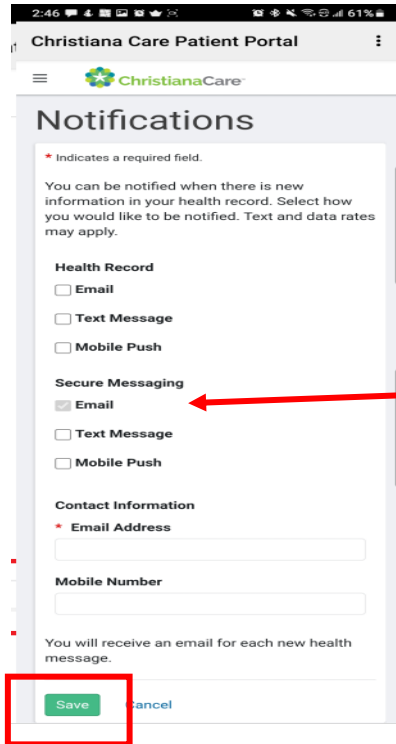
- 1) Log into your patient portal.
- 2) Click the menu button-it looks like 3 lines stacked on top of each other on the left of the screen.

Then click on the **blue** arrow at the very bottom of the screen.

Then click **<Notifications>**



- 3) On the Notifications screen, click on your preferred method(s) of notification: **<Email>**, **<Text Message>**, and/or **<Mobile Push>** (Mobile Push is the alert you receive on the lock screen of your device).  
Then click **<Save>** at the bottom the screen.



Christiana Care Patient Portal

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### Notifications

\* Indicates a required field.

You can be notified when there is new information in your health record. Select how you would like to be notified. Text and data rates may apply.

**Health Record**

Email

Text Message

Mobile Push

**Secure Messaging**

Email

Text Message

Mobile Push

**Contact Information**

\* Email Address

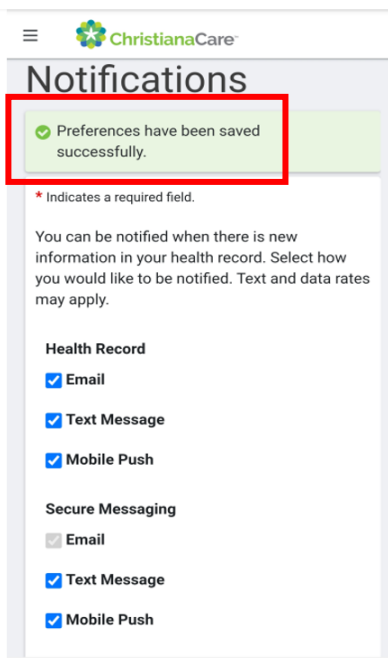
Mobile Number

You will receive an email for each new health message.

Adding email will only apply for receiving new notifications. It will not apply to password reset.

Secure messaging email notifications must remain checked since an email is required.

- 4) You will receive a notice that your preferences have been saved.



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### Notifications

✔ Preferences have been saved successfully.

\* Indicates a required field.

You can be notified when there is new information in your health record. Select how you would like to be notified. Text and data rates may apply.

**Health Record**

Email

Text Message

Mobile Push

**Secure Messaging**

Email

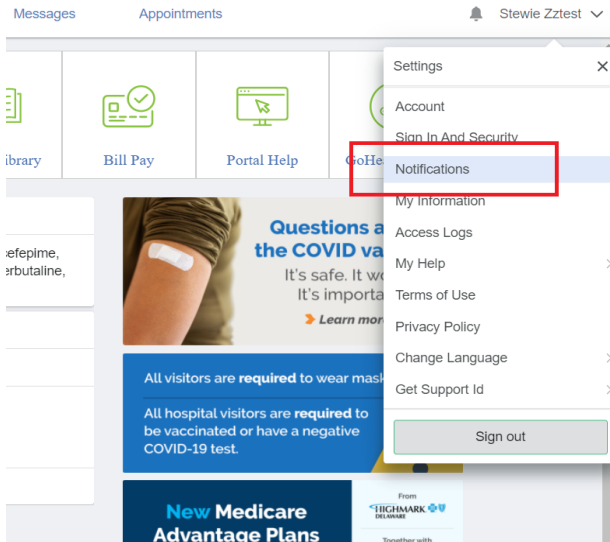
Text Message

Mobile Push

For any questions or issues, please send an email to [MyHealth@ChristianaCare.org](mailto:MyHealth@ChristianaCare.org) to connect with someone who can help you.

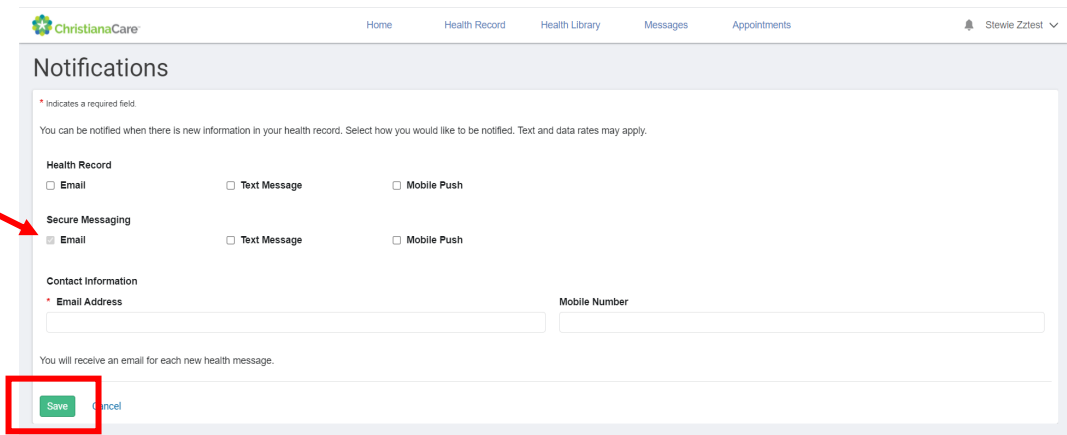
## Setting your notifications using an internet web browser:

- 1) Log into your portal.
- 2) Click on your name at the top right corner of the main page.
- 3) Then click **<Notifications>**



- 4) On the Notifications screen, click on your preferred method(s) of notification: **<Email>**, **<Text Message>**, and/or **<Mobile Push>** (Mobile Push is the alert you receive on the lock screen of your device).  
 Adding email will only apply for receiving new notifications. It will not apply to password reset nor will ChristianaCare receive an email request to update our records.  
 Then click **<Save>** at the bottom the screen.

Secure messaging email notifications must remain checked, since an email is required.



The screenshot shows the 'Notifications' settings page. It includes sections for 'Health Record', 'Secure Messaging', and 'Contact Information'. Under 'Health Record', there are checkboxes for 'Email', 'Text Message', and 'Mobile Push'. Under 'Secure Messaging', 'Email' is checked, while 'Text Message' and 'Mobile Push' are unchecked. The 'Contact Information' section has a required 'Email Address' field and an optional 'Mobile Number' field. A 'Save' button is highlighted with a red box at the bottom left.

- 5) You will receive a notice that your preferences have been saved.

For any questions or issues, please send an email to [MyHealth@ChristianaCare.org](mailto:MyHealth@ChristianaCare.org) to connect with someone who can help you.