

Visitation Guidelines

Effective May 28, 2022

Because of the increased spread of COVID-19 in our community, ChristianaCare has visitor restrictions in place to protect the health of our patients, visitors, and caregivers.

- Inpatients in our Christiana, Wilmington, and Union hospitals may have one visitor at a time between 9 a.m. and 8 p.m. Visitors must be age 16 or older.
- Patients presenting to outpatient practices and ambulatory services may have one support person.
- Patients having outpatient surgery may have one support person accompany them. Support persons must be age 16 or older.
- All support persons and visitors are screened for COVID-19 symptoms and are not permitted entry if they do not pass the screening.
- Visitors are encouraged to protect their hospitalized loved ones by performing a home COVID-19 test prior to their visit, particularly for our most vulnerable patients, including oncology, transplant, and neonatal ICU patients.
- Individuals coming to the Emergency Department may have one support person accompany them; that person must be screened for COVID-19 symptoms.
- Patients in Labor & Delivery, Postpartum, NICU, and Pediatric units may have one support person accompany them, in addition to a doula.

Visitors and support people who wish to be vaccinated or tested for COVID-19 may visit coronavirus.delaware.gov or cecilcountyhealth.org for vaccination and testing locations in Delaware and Maryland.

Please note:

- Visitors should allow extra time to complete the screening process.

- Visitors must remain masked at all times in our facilities, even if they are vaccinated or have a negative COVID-19 test. This includes remaining masked in patient rooms while visiting.
- **Visitors must wear a medical, surgical, KN95, or N95-style mask, NOT a cloth mask, bandana, or gaiter. Those wearing cloth face coverings will be given a surgical mask to use.**
- Visitors may not stay overnight except in Women's & Children's Services.
- Patient belongings are not accepted at our hospital front desks for transport to patients. Visitors should bring items with them to take to patients. (This does not include flower deliveries.)
- Visitation privileges may be discontinued at any time based on the patient's clinical situation, visitor noncompliance, or other factors.
- Visitation policies may differ between patients who may have COVID-19 and those receiving care for other reasons. *Because of the risk to visitors of COVID-19 exposure, visitors are not permitted for suspected or confirmed COVID-19 patients, with limited exceptions. If you have questions, please speak with your nurse.*

For everyone's safety, support persons and visitors should:

- Bring non-cloth masks from home, if possible. If not masked upon arrival, a mask will be provided.
- Remain in the patient's room while visiting and remain masked at all times. This protects the patient being visited.
- Respect social distancing of at least six feet as much as possible, including in the patient's room.
- Wash hands frequently with soap/water or alcohol-based hand sanitizer, and limit surfaces touched.