Visitation Guidelines

Effective June 25, 2022

Because of the increased spread of COVID-19 in our community, ChristianaCare has visitor restrictions in place to protect the health of our patients, visitors, and caregivers.

- Inpatients in our Christiana, Wilmington, and Union hospitals may have one visitor at a time between 9 a.m. and 8 p.m. Visitors must be age 16 or older.

- Patients presenting to outpatient practices and ambulatory services may have one support person.

- Patients having outpatient surgery may have one support person accompany them. Support persons must be age 16 or older.

- Visitors no longer will be screened for COVID-19 symptoms at the entrances. However, visitors with COVID-like symptoms and/or recent exposures should not visit—to protect their loved ones as well as our caregivers.

- Visitors are encouraged to protect their hospitalized loved ones by performing a home COVID-19 test prior to their visit, particularly for our most vulnerable patients, including oncology, transplant, and neonatal ICU patients.

- Individuals coming to the Emergency Department may have one support person accompany them.

- Patients in Labor & Delivery, Postpartum, NICU, and Pediatric units may have one support person accompany them, in addition to a doula.

Visitors and support people who wish to be vaccinated or tested for COVID-19 may visit coronavirus.delaware.gov or cecilcountyhealth.org for vaccination and testing locations in Delaware and Maryland.

Please note:

- Visitors must remain masked at all times in our facilities, even if they are vaccinated or have a negative COVID-19 test. This includes remaining masked in patient rooms while visiting.
Visitors must wear a medical, surgical, KN95, or N95-style mask, NOT a cloth mask, bandana, or gaiter. Those wearing cloth face coverings will be given a surgical mask to use.

Visitors may not stay overnight except in Women’s & Children’s Services.

Patient belongings are not accepted at our hospital front desks for transport to patients. Visitors should bring items with them to take to patients. (This does not include flower deliveries.)

Visitation privileges may be discontinued at any time based on the patient’s clinical situation, visitor noncompliance, or other factors.

Visitation policies may differ between patients who may have COVID-19 and those receiving care for other reasons. *Because of the risk to visitors of COVID-19 exposure, visitors are not permitted for suspected or confirmed COVID-19 patients, with limited exceptions. If you have questions, please speak with your nurse.*

For everyone’s safety, support persons and visitors should:

- Bring non-cloth masks from home, if possible. If not masked upon arrival, a mask will be provided.
- Remain in the patient’s room while visiting and remain masked at all times. This protects the patient being visited.
- Respect social distancing of at least six feet as much as possible, including in the patient’s room.
- Wash hands frequently with soap/water or alcohol-based hand sanitizer, and limit surfaces touched.