ICD-10 Provider Education

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Tips before you start:
● While on the CCHS campus, use a computer that’s already behind the CCHS firewall.
● Use a Windows PC or Laptop to get to the portal (not an Apple/Mac) for best results.
● If you are off campus, use Juno’s Pulse to connect remotely to the portal on your CCHS device.
● Use Internet Explorer 9, 10 or 11 (not Chrome, Mozilla or Safari).

Steps to access and complete ICD-10 Provider Education
1. Access ICD-10 Education via the Physician Portal.
2. Select Education Center.

3. Click on My Education Plan and you will see the following course ready to start.
4. Within the Education Plan, you may need to click on **Start** at the far right.

5. If you are interrupted and cannot view the modules during one sitting, you may continue or restart the ‘In Progress’ module or the entire course.
   a) If you select **Continue Course** at the top right, it will take you to the first module listed as ‘In Progress’.
   b) If you select **Continue from bookmark** from within a module, it will take you into the module where you left off.